

Our mission is to make Berkley DP the most sought-after professional liability insurance carrier for design professionals through our ability to provide:

- **EXCEPTIONAL** claims handling
- **HIGH-QUALITY**, results-oriented and creative services that help our policyholders manage their risk

Better by Design



What Our Mission Means to You

- Your claims are handled in-house by our dedicated and highly experienced claims professionals, who have reasonable workloads. You will not be outsourced!
- We provide fair and friendly claims services. You will be treated with respect!
- We advocate on your behalf and protect your deductibles, while doing our best to maintain your important business relationships. We are your partner!
- We will not make important decisions without input from you. Your opinions matter to us!
- We are actively involved in the management of claims and circumstances and are responsive to you and your agents. We answer our phones and return calls!
- We help minimize the stress and worry associated with claims and circumstances by educating and supporting you throughout the process, enabling you to focus your attention on your business. We understand your concerns!
- When needed, we retain high quality attorneys and consultants who are considered to be the best in their fields in terms of investigating, litigating and managing design professional risks, claims and lawsuits. Our team is fighting for you!



Top 10 Indicators That You May Need Claim Prevention Assistance

1. An error or omission has been discovered
2. Project is behind schedule and/or over budget
3. There are significantly more change orders than anticipated
4. Your firm is not being paid or is having trouble collecting owed fees
5. Communication has become strained
6. You are excluded from meetings or have reduced roles
7. A project participant is pointing the finger
8. Client retains a third party consultant to review progress
9. There is a collapse or significant event that could pertain to the design
10. You have an unsettled feeling the project isn't going well

“Every matter reported will receive the personal attention it deserves because we understand it is important to you.”



Claims Reporting and Contacts



Claims Prevention and Early Reporting

Berkley DP believes in early reporting and claims prevention. We are here for you and want to be your partner in Risk Management. Visit us at BerkleyDP.com/claims.html to learn more about Berkley DP's free Claims Prevention & Early Reporting Program.



Reporting Tip

Reporting your Circumstance or Claim by email is the quickest and most green way to report. We have a dedicated email reporting box – BDPClaims@BerkleyDP.com – set up to provide an instantaneous acknowledgment of your report, giving you the peace of mind that it has been received by our claims department.



How to Report a Circumstance or Claim

Circumstances or Claims (as respectively defined in Sections VI.C and VI.D of the Policy) must be reported to Berkley DP as required by the Policy to avoid problems regarding timely notice or reporting.

Here's how to report:

- Complete the New Matter Report Form (found on the Claims tab of www.BerkleyDP.com)
- Send the New Matter Report Form and accompanying documents to BDPClaims@BerkleyDP.com



Contacts

Laila Santana

Executive Vice President & Chief Claims Officer
5404 Alton Parkway, Suite A-762
Irvine, CA 92604
Office: (949) 387-2919
Email: lsantana@BerkleyDP.com

Wayne Marshall

Senior Vice President & Professional Liability Claims Manager
757 Third Ave., 10th Floor
New York, NY 10017
Office: (212) 822-3376
Email: wmarshall@BerkleyDP.com



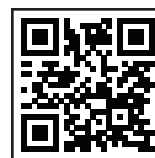
About Berkley DP

Berkley Design Professional Underwriters, or "Berkley DP", specializes in professional liability insurance products and services for design professionals. Berkley DP was founded by a team of insurance professionals with a passion for the design profession and deep roots in A&E underwriting, risk management and claims management. We offer the synergy of our fresh professional liability insurance ideas and W. R. Berkley Corporation's superior financial strength and A+ rating.



About W. R. Berkley Corporation

Berkley DP is a member company of W. R. Berkley Corporation, a Fortune 500 company. W. R. Berkley Corporation is an insurance-holding company that is among the largest commercial lines writers in the United States and whose insurance company subsidiaries are rated A+ (Superior) by A.M. Best Company. www.wrberkley.com



The Mews Building
Dolores Street 1 NE of 5th
Carmel By-the-Sea, CA 93921
1-855-534-7285 | www.BerkleyDP.com

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